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# Investor Presentation

March 2017

Explora

# **Intercorp** Financial Services

D Interbank Explora

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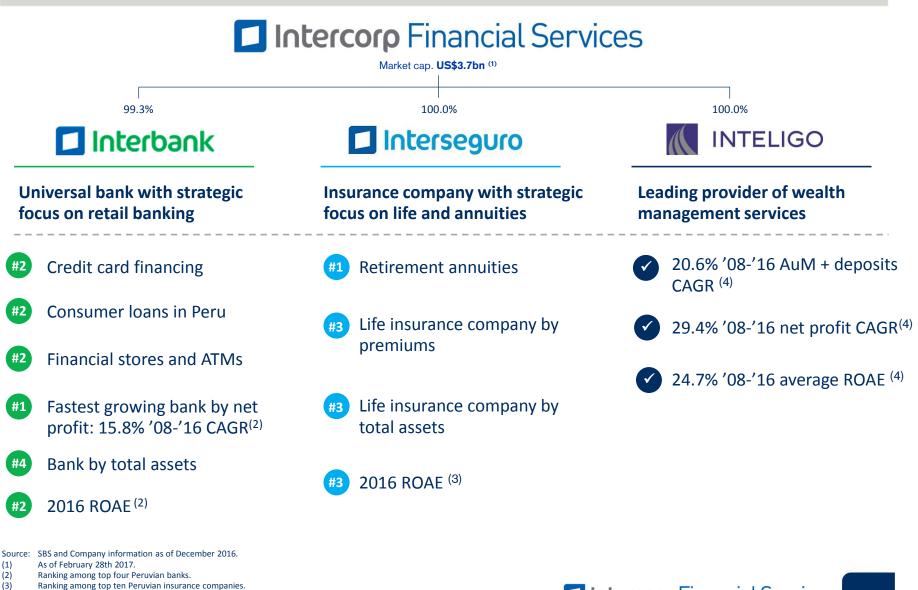
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The Company prepares the financial information included in the presentation in accordance with International Financial Reporting Standards (IFRS). We have included in this presentation certain information reported by the Peruvian Superintendency of Banks, Insurance and Private Pension Fund Administrators (Superintendencia de Banca, Seguros y AFPs, or "SBS") and the Peruvian Securities Commission (Superintendencia del Mercado de Valores, or "SMV") for the Peruvian banking and insurance sector as a whole as well as for individual financial institutions in Peru, including Interbank and Interseguro, our subsidiaries, which report to the SBS and the SMV in accordance with accounting principles prescribed by the SBS ("Peruvian SBS GAAP" or "Local GAAP"). All financial information in this presentation regarding our relative market position and financial performance vis-a-vis the financial services and insurance sectors in Peru are based, out of necessity, on information relating to Inteligo, our subsidiary, as Inteligo is not regulated by and does not report to the SBS or the SMV. In addition, for certain financial information related to our compound annual growth rate we have included such information pursuant to Peruvian SBS GAAP in order to be able to show our growth over a longer period than three years. IFRS differs in certain respects from Peruvian SBS GAAP. Consequently, information presented in this presentation in accordance with Peruvian SBS GAAP or based on information from the SBS or SMV may not be comparable with our financial information prepared in accordance with IFRS.

# **IFS** Overview

# Interbank

# Focus on highly attractive financial services businesses



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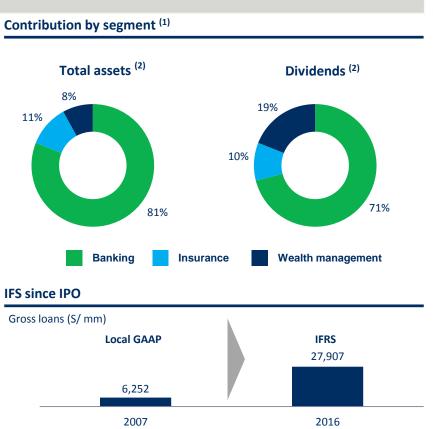
Figures for Inteligo Bank.

Intercorp Financial Services

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# **IFS highlights (IFRS)**

	S/ mm	YoY (%)
Total assets	51,714	3.4%
Gross loans	27,907	4.3%
Total deposits	30,098	5.7%
Total equity	4,998	12.0%
LDR	89.8%	-150 bps
Net Profit (2016)	834	n.m.
ROAE (2016) <sup>(3)</sup>	19.8%	-390 bps
ROAA (2016)	1.7%	-110 bps
NIM	5.6%	-20 bps
Efficiency Ratio <sup>(3)</sup>	41.4%	+390 bps
PDL ratio	2.5%	+30 bps
Dividend Yield <sup>(4)</sup>	4.5%	-20 bps



🗖 Interbank 🗖 Interseguro

Net profit (S/ mm)	228	834
Loan market share	9.4%	11.1%
Annuities ranking	#2	#1
Financial stores	156	282

Source: SBS and Company information as of December 2016.

(1) Contribution before eliminations of intercompany transactions and holding company expenses.

(2) Based on assets for 2016 and dividends declared and paid in 2016.

(3) Excluding discount rate impacts on technical reserves. As of December 2016, higher requirements of technical reserves represented S/ 102mm.

(4) Based on dividends paid and average prices per share for 2016.

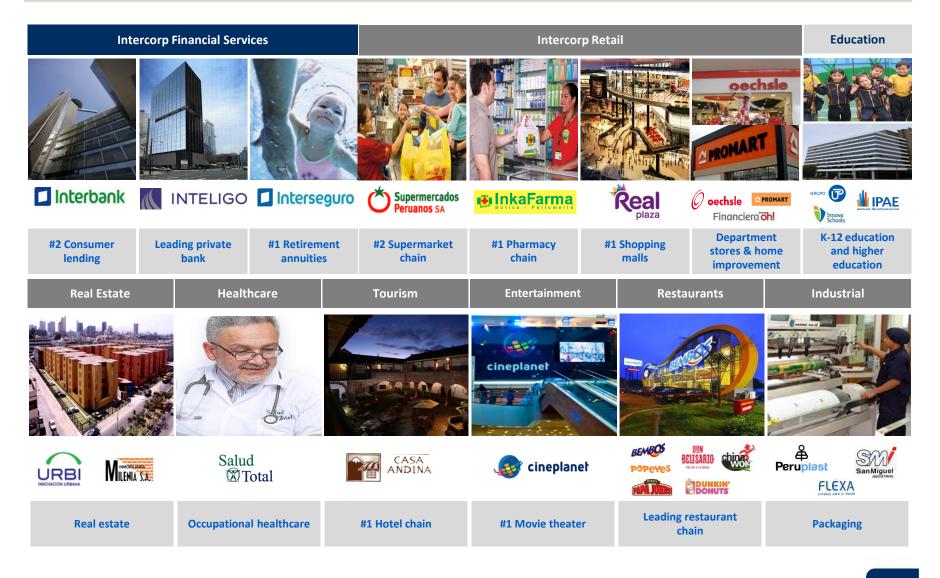
# Intercorp Financial Services

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**INTELIGO** 

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# IFS is part of one of Peru's leading business groups



# **IFS: Key investment highlights**

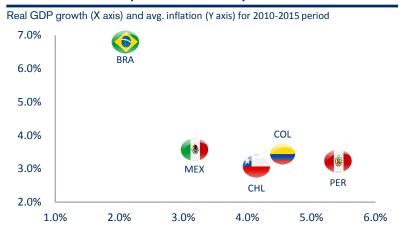
1 Peru: highly attractive market	<ul> <li>Top performing economy in Latin America</li> <li>Growing middle class with potential for significant wealth creation</li> <li>Fast-growing and profitable financial system</li> </ul>
2 Unique platform to benefit from growth potential	<ul> <li>Leading retail banking platform</li> <li>Industry leader in annuities</li> <li>High growth wealth management business</li> </ul>
3 Consistently delivering high growth & profitability	<ul> <li>Track record of sustainable growth</li> <li>Demonstrated ability to deliver superior results</li> <li>Consistently outperforming the system</li> </ul>
4 Clear strategy with strong corporate governance	<ul> <li>Clear strategy</li> <li>Experienced management team</li> <li>Strong corporate governance</li> </ul>

Unique combination of growth, profitability and asset quality

# **IFS: Key investment highlights**

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# Peru: highly attractive market

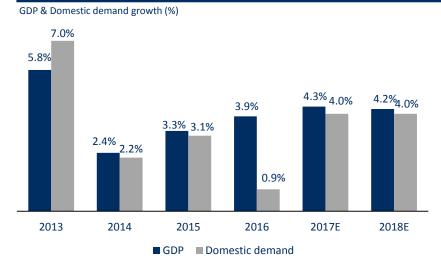


### 2010-2015: Peru outperformed LatAm peers

Peruvian GDP growth slowed in the last years... Growth (%) 2015 2016 3.9% **Real GDP** 3.3% **Primary sector GDP** 6.6% 9.8% 2.4% 2.3% Non-primary sector GDP Private consumption 3.4% 3.4% Public investment (7.3%)(0.5%)

- Differentiated growth between primary and non-primary sectors
- Lower dynamism in construction and manufacturing
- Public expenditure dampened by execution delays

### ...but the economy is expected to resume dynamism in 2016



Source: BCRP, Bloomberg and EIU as of December 2016. For Peru's growth estimates, Inflation Report published by the Peruvian Central Bank as of December 2016



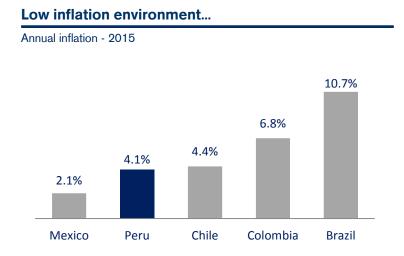
Better performance in the domestic demand components

- Public and private investment recovery, as a result of a reduction in companies' idle capacity and the unlocking of projects
- Construction sector recovery, leading to an increase in employment

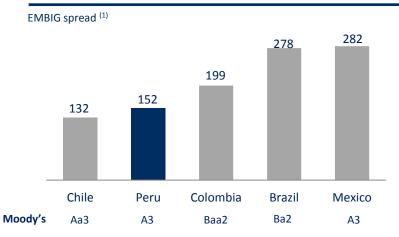


Lower inflation rates within the target range

# Peru: top performing economy in Latin America



### ...attractive country risk profile...



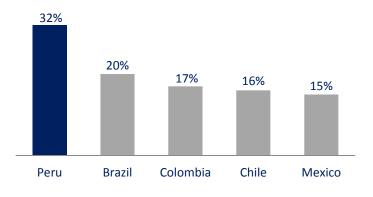
Source: World Bank, Bloomberg, Peruvian Central Bank.

As of February 28th 2017. (1)



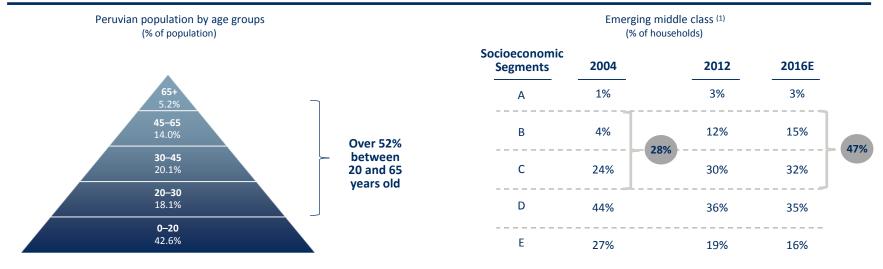
### ...and high level of reserves

Net international reserves as % of GDP (2015)



# Growing middle class with potential for wealth creation

### Peru has a young population with an emerging middle class



### Peruvian economy reaching the tipping point that transformed Chile in the early 2000's

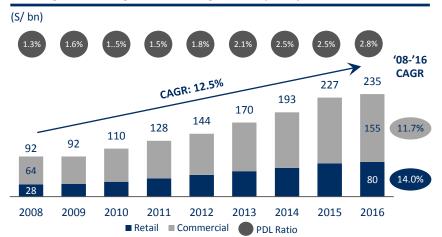


Source: Enaho-INEI, Ipsos Peru, Apoyo Consultoria, SBS, country regulators and Company information.

Socioeconomic levels are determined based on the data collected by INEI in their national annual survey Encuesta Nacional de Hogares (1) (ENAHO). INEI assigns a score to each household based on their ranking on the following four factors: (i) characteristics of the household living space, (ii) level of living space overcrowding, (iii) level of education of household head and (iv) ownership of durable goods/properties; and then groups them in five socioeconomic classes (A, B, C, D, E).

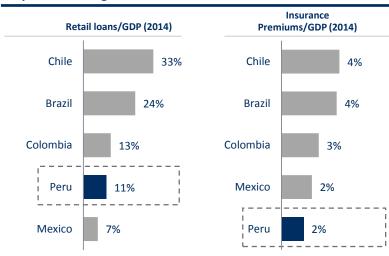
Profile of Peruvian financial system in 2014

# Profitable financial system with room for further growth



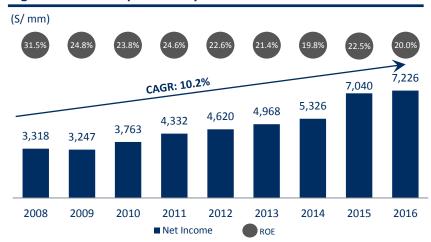
### Stable gross loans growth and high asset quality

### Ample room for growth in financial services



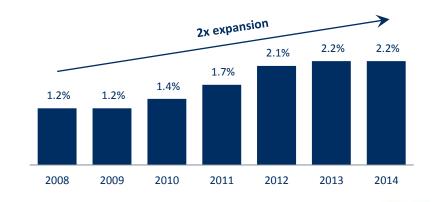
### Source: SBS as of December 2016, EIU, INEI, Peruvian Central Bank, local financial regulators and 2015 Swiss Re Sigma Report. Note: Under Peruvian SBS GAAP.

### High and sustained profitability



### Expanding household wealth

(% of total households with annual investable assets above US\$75,000)

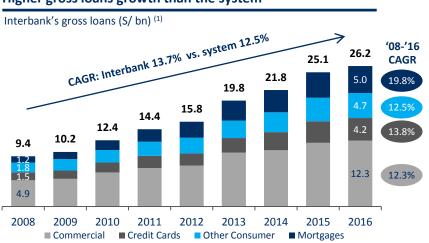


# **IFS: Key investment highlights**

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# Interbank has experienced sustained healthy growth

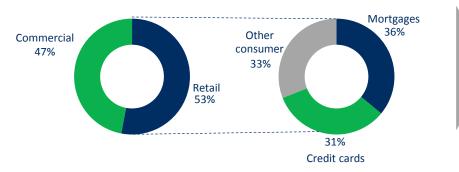




### Higher gross loans growth than the system

### Strategic focus on retail...

Interbank's gross loans breakdown

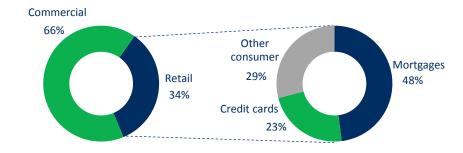


- Note: Under Peruvian SBS GAAP.
- (1) Under IFRS, banking segment's gross loans were S/ 25,099.9 million and S/ 26,238.2 million in December 2015 and December 2016, respectively.

### Leading position in credit cards and consumer loans Market share **Consumer credit cards Consumer loans** Others Others 11% BCP 18% BCP 25% **BBVA** 24% 10% Falabella 9% Scotiabank 12% **BBVA** 11% Interbank Interbank 21% Falabella 23% Scotiabank 20% 16%

### ...when compared to the system

System's gross loans breakdown



# Sound risk management leading to strong asset quality

### 🗖 Interbank

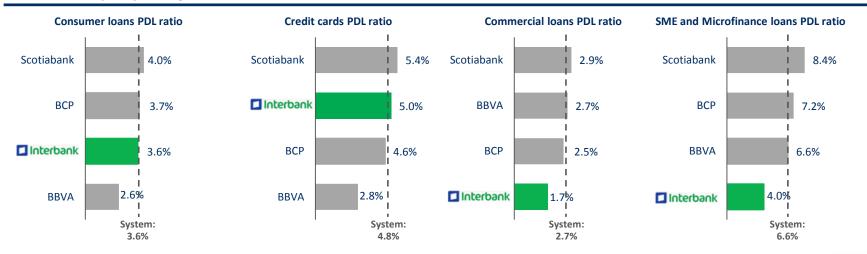


### Superior asset quality despite focus on retail business

### Coverage ratio and cost of risk evolution 274.1% 193.9% 179.8% 283.1% 266.6% 269.1% 234.5% 226.6% 167.9% System coverage Dec-16: 160.6% 3.7% 3.4% 3.0% 2.9% 2.8% 2.9% 2.8% 2.2% 2.2% 2.4% 2.3% 2.3% 2.2% 2.1% 2.1% 2.1% 2.0% 1.9% 2008 2009 2010 2011 2012 2013 2014 2015 2016 Interbank cost of risk <sup>(1)</sup> System cost of risk<sup>(1)</sup> Interbank coverage ratio

Cost of risk reflects loan mix, resulting in high coverage ratios

**Balanced asset quality among businesses** 



Source: SBS and Company information as of December 2016.

Note: Under Peruvian SBS GAAP.

(1) Cost of risk is calculated as provision expense divided by average loans.

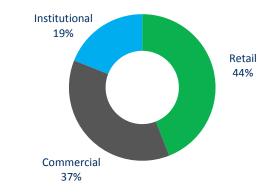
# **Diversified funding supported by retail deposit base**



### Growing funding base with high component of deposits...

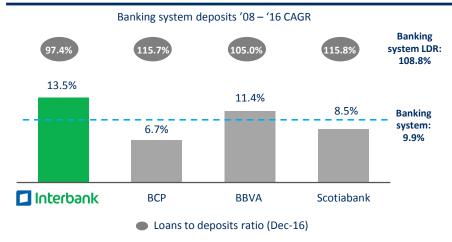
### ...with focus on retail-oriented deposits...

Interbank's deposits breakdown



Interbank

### ...resulting in the fastest growing deposit-gathering franchise

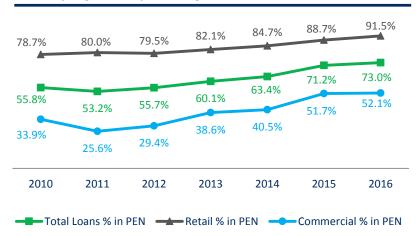


Source: Asbanc and Company information as of December 2016. Note: Under Peruvian SBS GAAP.



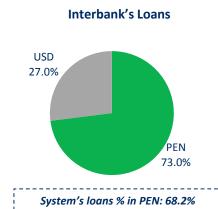
Banking system retail deposits 2016 YoY growth

# **Balanced currency mix**



### Loans by segment & percentage in PEN



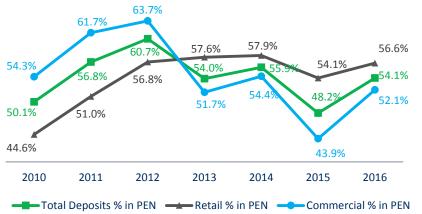


USD 44.4% PEN 55.6%

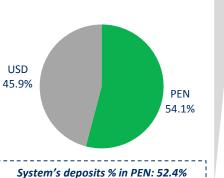
**Interbank's Total Assets** 

Interbank

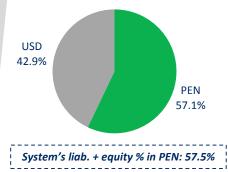
### Deposits by segment & percentage in PEN



# Interbank's Deposits

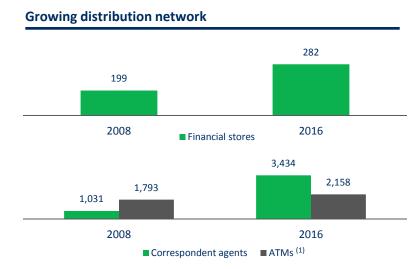


### Interbank's Liabilities + Equity

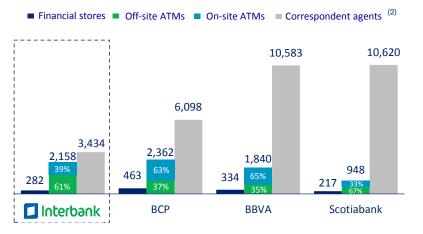


Source: SBS and Asbanc as of December 2016. Note: Under Peruvian SBS GAAP.

# **Convenient and extensive distribution network**



### **Strategic locations throughout Peru**



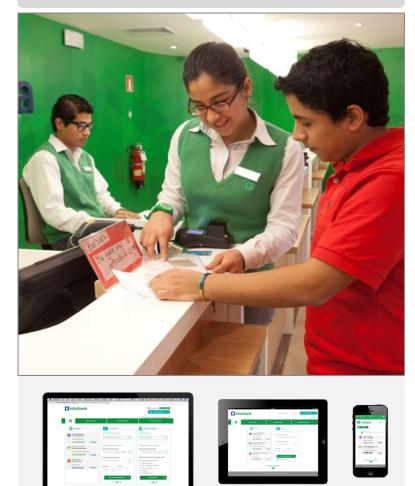
Source: SBS and Company information as of December 2016.

(1) ATMs include coin dispensers or *Monederos* (450).

(2) BBVA and Scotiabank include third-party correspondent agents operated by Kasnet, GloboKas and others.

### Open from 9:00am to 9:00pm, Monday to Sunday

Interbank



# **Solid capitalization levels**

### Interbank

**BIS ratio evolution** 

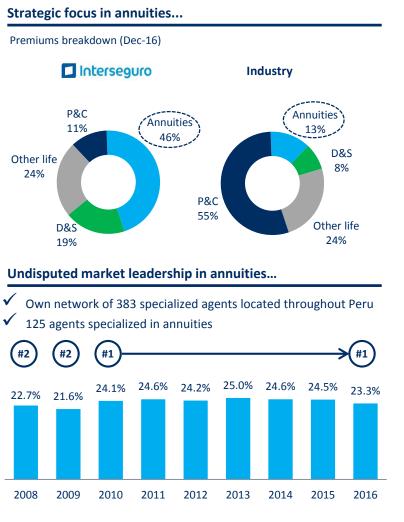


### Sound regulatory environment

- SBS has adopted Basel II since 2008
- SBS introduced a first set of Basel III between 2012 and 2016:
  - Additional capital based on risk profile
  - Higher risk-weightings for certain products
  - Gradual implementation over five years
- SBS approved implementation of an additional set of Basel III standards to phase in between 2017 and 2026:
  - Annual 10% phase out of existing T1 instruments, yet allowing its eligibility as T2 capital
  - CET1 measure for the purposes of calculating the trigger level on T1 instruments
  - Higher risk-weightings on intangibles with equivalent effect to a deduction

# Interseguro is the industry leader in annuities...





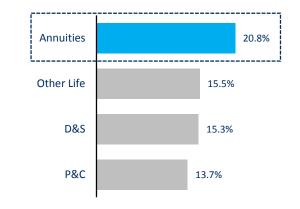
Source: SBS and company information as of December 2016.

Note: Under Peruvian SBS GAAP.

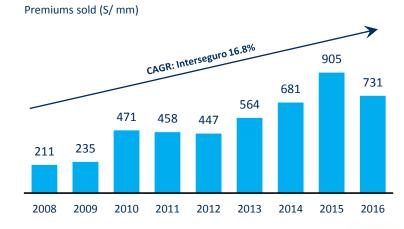
By year-end 2014, Interseguro subscribed a two-year contract of disability and survivorship insurance related to the Private Pension System for the period 2015-2016. Premiums under this contract are totally reinsured.

### ... the fastest growing product in the last years

'08-'15 insurance industry premiums CAGR



### ... an evolving market



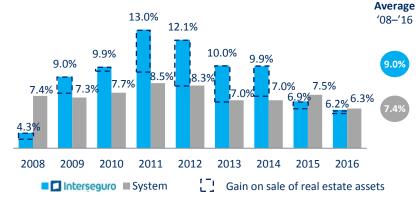
# ...committed to solid investment returns

### **Differentiated investment approach**

- Experienced investment team and innovative approach
- Portfolio diversification to reduce volatility and increase profitability via:
  - Foreign equity investments in low beta companies
  - Alternative investments such as real estate assets in Peru
  - Currency and duration of portfolio aligned with obligations

### Higher investment returns compared to the industry



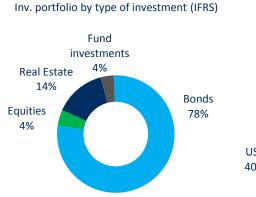


### Source: Company and SMV information as of December 2016.

Note: Under Peruvian SBS GAAP.

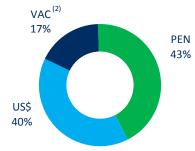
- (1) Investment returns in IFRS were 9.3%, 8.2%, 7.5% and 5.8% for 2013, 2014, 2015 and 2016, respectively.
- (2) Indexed to inflation.

### Strategic asset allocation



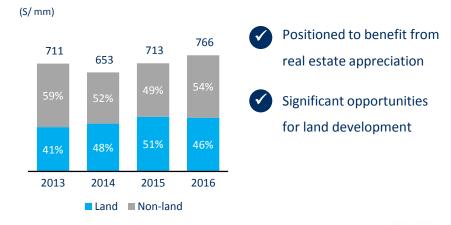
### Inv. portfolio by currency (IFRS)

Interseguro



### High quality real estate portfolio

Investment property (IFRS)



# Inteligo: High growth wealth management business





### Strong AUM + deposits growth...

...and high profitability...

Fees / Avg. AUM



Source: SBS and company information as of December 2016.

Note: Data presented for Inteligo Bank.

(1) GDP growth multiplier based on AuM + deposits growth in soles.

- Poised to benefit from wealth creation in Peru, driven by GDP per-capita income growth
  - Serves 3,000+ clients with focus on high net worth individuals with investable assets between US\$0.5 and US\$10 million
  - Increasingly well recognized brand in the market

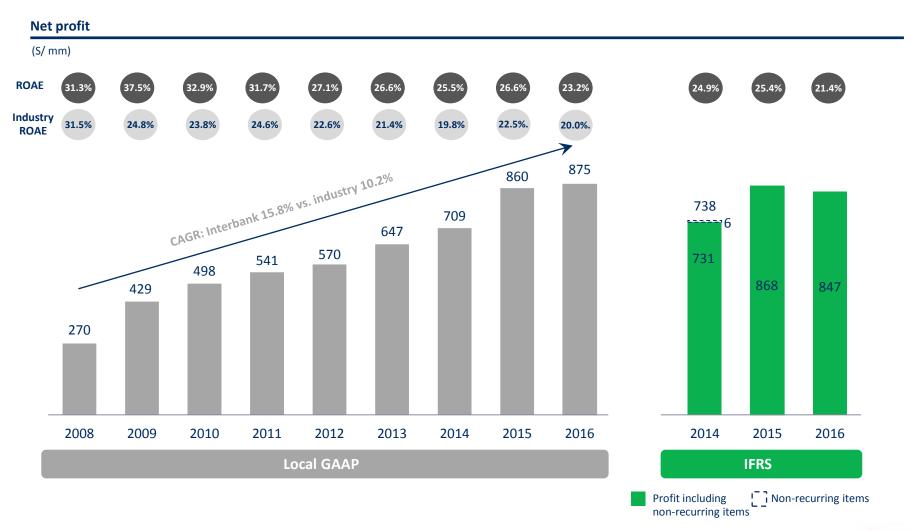
### Revenue breakdown 2008 2016 26% 29% 39% 43% 39% 43% 18% Net interest income

# **IFS: Key investment highlights**

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# Interbank: High profitability leading to solid earnings generation

🚺 Interbank

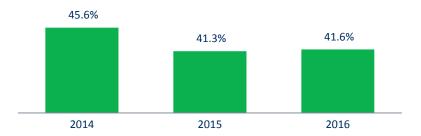


# Interbank: High profitability leading to solid earnings generation

🗖 Interbank



Efficiency (1)



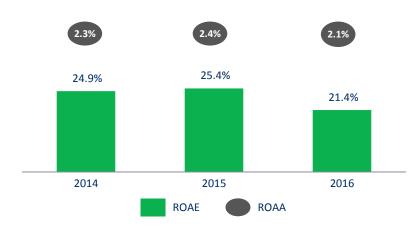
Note: All figures under IFRS.

(1) Efficiency ratio is calculated by dividing (x) salaries and employee benefits plus administrative expenses plus depreciation and amortization by (y) net interest and similar income plus fee income plus other income.

### NIM net of provision expense

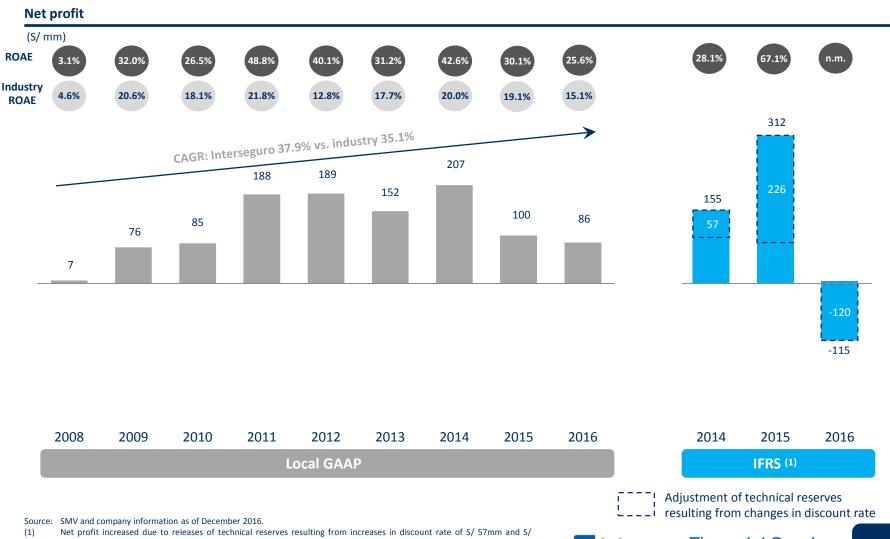


### **ROAE and ROAA**



# Interseguro: High profitability leading to solid earnings generation

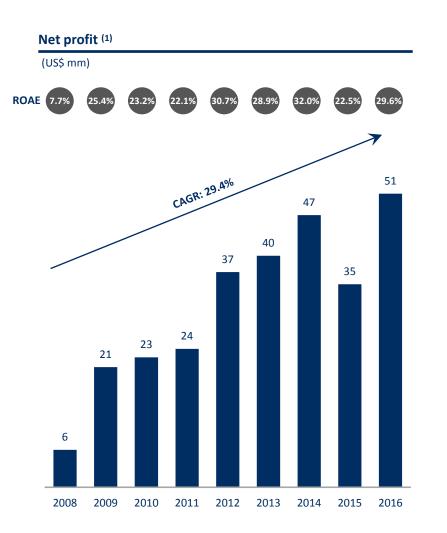
Interseguro

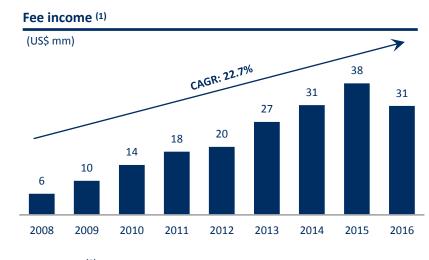


226mm for 2014 and 2015, respectively. As of December 2016, net profit decreased due to higher requirements of technical reserves of \$/ 120mm.

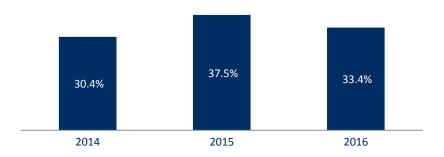
# Inteligo: High profitability leading to solid earnings generation

INTELIGO





### Efficiency (2)

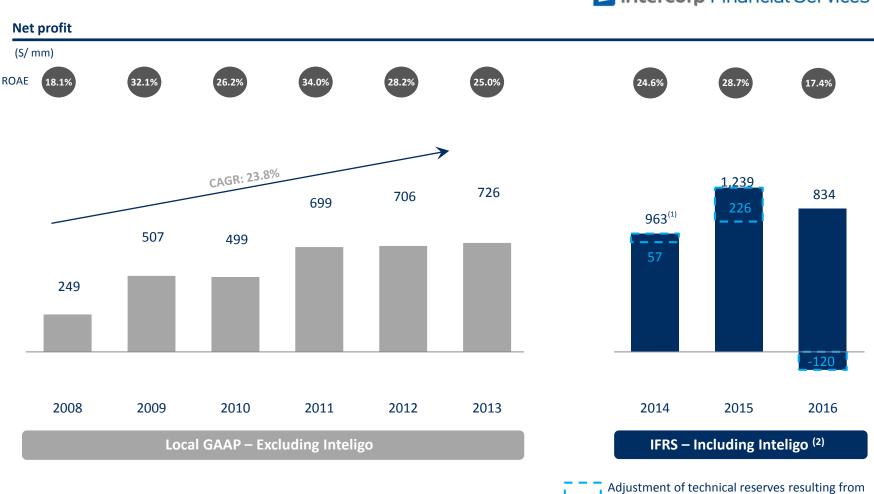


Source: SBS and company information as of December 2016.

Figures for Inteligo Bank.

(2) Efficiency ratio for Inteligo Group is calculated by dividing (x) salaries and employee benefits plus administrative expenses plus depreciation and amortization by (y) net interest and similar income plus fee income plus other income.

# IFS consistently delivering growth and profitability



Intercorp Financial Services

Source: SBS and Company information as of December 2016.

(1) Excluding non-recurring items, 2014 net profit for IFS was S/ 969mm.

(2) Net profit increased due to releases of technical reserves resulting from increases in discount rate of S/ 57mm and S/ 226mm for 2014 and 2015, respectively. As of December 2016, net profit decreased due to higher requirements of technical reserves of S/ 120mm. changes in discount rate

# **IFS: Key investment highlights**

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# **Clear strategy: speed, convenience and customer experience**

Customer centric World class CRM Omni-channel / Digital Sales and convenience Strong culture GPTW

### **Strategic imperative**

Strengthen leadership in core products

Improve market presence in attractive businesses

Increase profitability with focus on crossselling

### **Driver: Low penetration**

- Expand retail customer base, leverage Inteligo's platform
- Consolidate position in credit cards, payroll loans and corporate banking
- Maintain leadership in annuities, diversify to new products (digital)

### **Driver: Increase market share**

- Mortgages, consumer loans, payroll and retail deposits
- Small & medium corporates
- Bancassurance, on-shore wealth management

### **Driver: Leverage platform and efficiency**

- Increase use of ADC for sales, service and payment
- Deepen cross-selling across 2MM+ customer base
- Leverage Intercorp platform for synergies

# Experienced management team and strong corporate governance

			Int'l	Years in		
Company	Name	Position	Experience	Sector		■ IFS: 2 out of 5
Intercorp	Luis Felipe Castellanos	CEO / CEO	$\checkmark$	19	BOD with majority of independent	<ul> <li>Interbank <sup>(5)</sup>: 8 out of 10</li> </ul>
Intercorp nancial Services	Gonzalo Basadre	Deputy CE / CEO	0 🗸	21	members	<ul> <li>Interseguro <sup>(5)</sup>: 2 out of 7</li> <li>Inteligo Bank <sup>(5)</sup>: 2 out of 7</li> </ul>
Intercorp	Michela Casassa	CFO / CFO	$\checkmark$	22		<ul> <li>Relevant committees</li> </ul>
INTELIGO	Reynaldo Roisenvit	CEO	✓	23		– Executive
Strong cult						— Audit
	(				Strong	<ul> <li>Integral risk</li> </ul>
GREAT PLACE			u <sup>(1)</sup> for the pa LatAm <sup>(2)</sup> in 20		corporate	<ul> <li>Executive credit</li> </ul>
TO WORK*		years, #12 m			governance standards on	<ul> <li>Investments</li> </ul>
GREAT	(		(3) <b>f</b> the surger		IFS and subsidiaries	<ul> <li>Related party credit</li> </ul>
			<sup>(3)</sup> for the pas atAm <sup>(2)</sup> in 201		Subsidiaries	<ul> <li>Highly supervised related party exposure, well below regulatory limit</li> </ul>
GREAT PLACE TO WORK*		Гор 15 in Per /ears	u <sup>(4)</sup> for the pa	ist six		
	nformation. 25 with over 1,000 employees. 25 with over 500 employees.					

- (3) Companies with 251 to 1,000 employees.(4) Companies with 30 to 250 employees.
- (5) Independent pursuant to local standards.

# **IFS: Key investment highlights**

1 Peru: highly attractive market	<ul> <li>Top performing economy in Latin America</li> <li>Growing middle class with potential for significant wealth creation</li> <li>Fast-growing and profitable financial system</li> </ul>
2 Unique platform to benefit from growth potential	<ul> <li>Leading retail banking platform</li> <li>Industry leader in annuities</li> <li>High growth wealth management business</li> </ul>
3 Consistently delivering high growth & profitability	<ul> <li>Track record of sustainable growth</li> <li>Demonstrated ability to deliver superior results</li> <li>Consistently outperforming the industry</li> </ul>
4 Clear strategy with strong corporate governance	<ul> <li>Clear strategy</li> <li>Experienced management team</li> <li>Strong corporate governance</li> </ul>

Unique combination of growth, profitability and asset quality



# **Key financial figures – IFS (IFRS)**

	As an	Growt	Growth / Avg.		
S/ mm	2014	2015	2016	2016 vs. 2015	2015 vs. 2014
Balance Sheet					
Total gross loans	23,197	26,758	27,907	4.3%	15.3%
Total assets	40,376	50,001	51,714	3.4%	23.8%
Total deposits	23,381	28,488	30,098	5.7%	21.8%
Total equity	4,302	4,461	4,998	12.0%	3.7%
Income Statement					
Net interest and similar income	2,040	2,421	2,623	8.3%	18.7%
Provision for loan losses, net of recoveries	(426)	(646)	(784)	21.3%	51.8%
Total other income	1,244	1,506	1,307	-13.2%	21.1%
Net Premiums	676	775	592	-23.6%	14.7%
Adjustment of technical reserves	(515)	(411)	(521)	27.0%	-20.3%
Net claims and benefits incurred	(181)	(259)	(318)	22.9%	43.0%
Total premiums earned less claims and benefits	(20)	106	(247)	n.m.	n.m.
Total other expenses	(1,541)	(1,770)	(1,752)	-1.0%	14.9%
Total net profit	963	1,239	834	-32.7%	28.7%
Key Ratios					
Net interest margin	5.7%	5.8%	5.6%	-20 bps	10 bps
ROAA (annualized for each interim period)	2.5%	2.8%	1.7%	-110 bps	30 bps
ROAE (annualized for each interim period)	24.6%	28.7%	17.4%	n.m.	410 bps
Efficiency ratio <sup>(1)</sup>	41.4%	36.5%	40.1%	360 bps	-490 bps
Past-due-loan ratio	2.3%	2.2%	2.5%	30 bps	-10 bps

(1) Efficiency ratio is calculated by dividing (x) salaries and employee benefits plus administrative expenses plus depreciation and amortization by (y) net interest and similar income plus fee income plus other income plus net premiums earned.

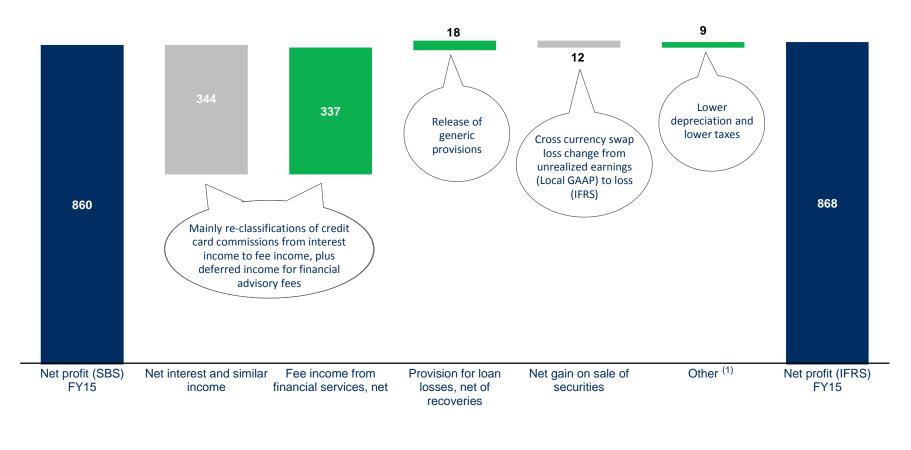
# Key financial figures – By segment (IFRS)

	As and f	or the year ended Dece	Growth	Growth / Avg.	
S/ mm	2014	2015	2016	2016 vs. 2015	2015 vs. 2014
Banking					
Total gross loans	21,791	25,100	26,238	4.5%	15.2%
Total deposits	21,124	25,881	26,899	3.9%	22.5%
Total net profit	731	868	847	-2.5%	18.8%
Net interest margin	6.1%	6.0%	5.8%	-20 bps	-10 bps
ROAE (annualized for each interim period)	24.9%	25.4%	21.4%	-400 bps	50 bps
Efficiency ratio <sup>(1)</sup>	45.6%	41.3%	41.6%	30 bps	-430 bps
Past-due-loan ratio	2.5%	2.3%	2.6%	30 bps	-20 bps
Insurance					
Net Premiums	676	775	592	-23.6%	14.7%
Adjustment of technical reserves	(515)	(411)	(521)	27.0%	-20.3%
Net claims and benefits incurred	(181)	(259)	(318)	22.9%	43.0%
Total premiums earned less claims and benefits	(20)	106	(247)	n.m.	n.m.
Total net profit	155	312	(115)	n.m.	101.9%
Total net profit ex. discount rate impacts	97	86	5	-94.3%	-11.2%
ROAE (annualized for each interim period)	28.1%	67.1%	n.m.	n.m.	n.m.
Wealth Management					
AUM + Deposits	10,724	13,192	14,864	12.7%	23.0%
Total net profit	134	106	171	62.0%	-21.4%
Fee income from financial services, net	96	122	117	-4.2%	27.2%
ROAE (annualized for each interim period)	28.1%	20.0%	28.4%	840 bps	-810 bps

(1) Efficiency ratio is calculated by dividing (x) salaries and employee benefits plus administrative expenses plus depreciation and amortization by (y) net interest and similar income plus fee income plus other income.

# Interbank's FY15 net profit bridge to IFRS Local GAAP vs. IFRS

(S/ mm)



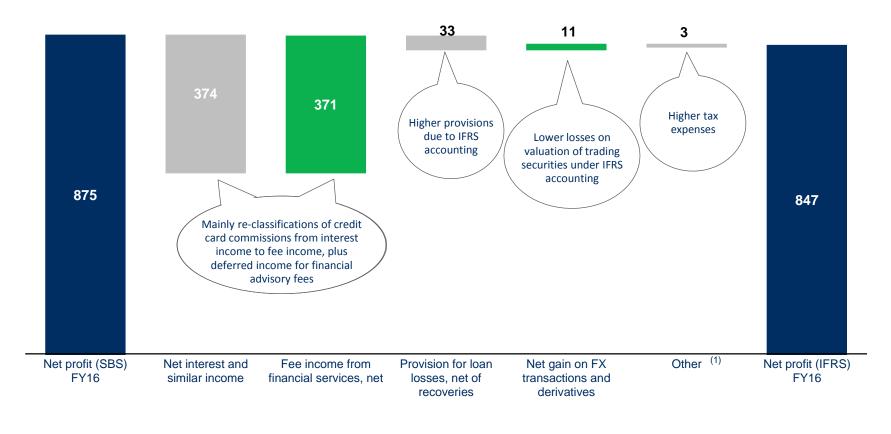
Reductions

Source: Company information.

(1) Includes D&A expenses (S/ 3 million), tax expenses (S/ -1 million) and other expenses (S/ 7 million).

# Interbank's FY16 net profit bridge to IFRS Local GAAP vs. IFRS

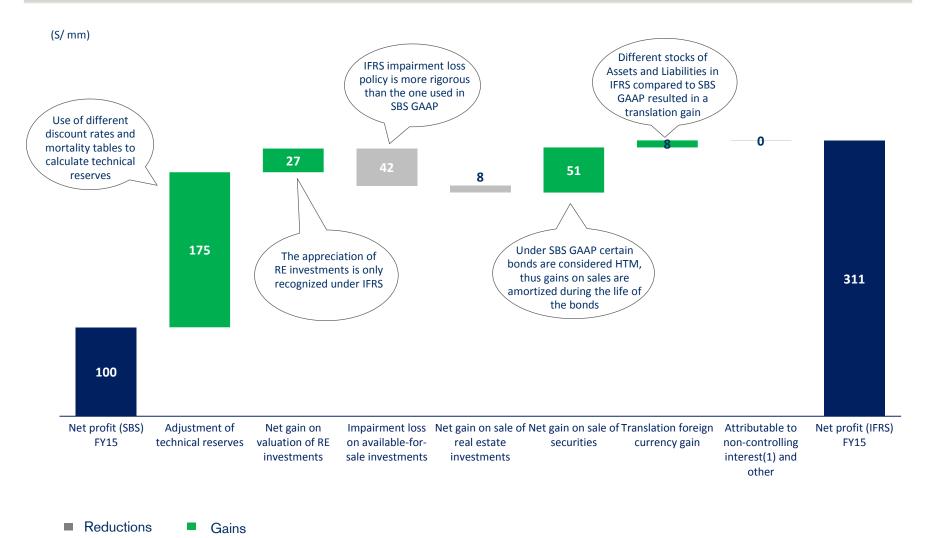
(S/ mm)



Reductions

Source: Company information. (1) Includes tax expenses (S/ -1 million) and other expe

# **Interseguro's FY15 net profit bridge to IFRS** Local GAAP vs. IFRS

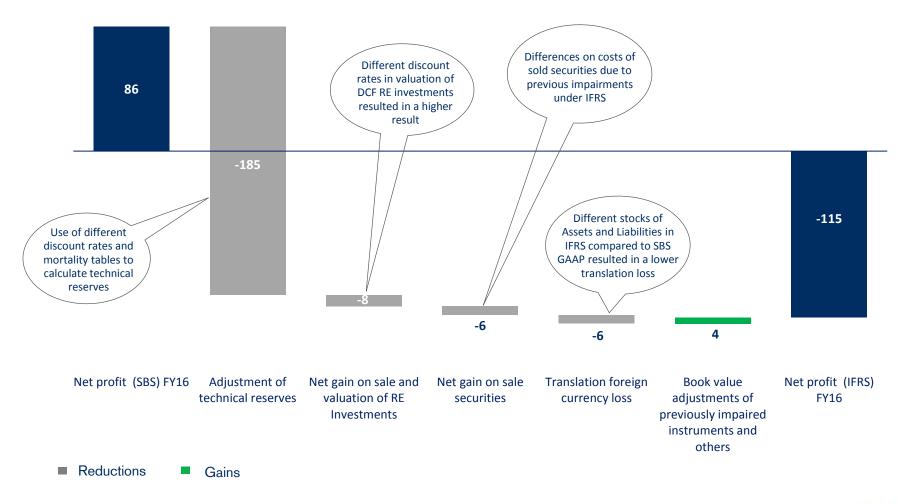


Source: Company information. Excludes reclassifications.

(1) Starting 4Q14, Interseguro began consolidating a real estate investment shared by Interseguro and Intercorp Real Estate Inc., a subsidiary of Intercorp Peru Ltd. Intercorp RE's part is then reported as attributable to non-controlling interest.

# Interseguro's FY16 net profit bridge to IFRS Local GAAP vs. IFRS

(S/ mm)



Source: Company information. Excludes reclassifications.



